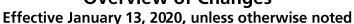
# Parcels Price and Services Overview of Changes





This overview is a notice of the changes affecting the services you or an authorized user of your agreement with Canada Post use. **Please share this information with the appropriate representatives within your organization.** 

On January 13, 2020, we are introducing price and service changes to our Domestic, USA and International Parcel Services to help us meet increased demand, and continue to invest in our plants, network and products.

The following services are affected by the 2020 price and service changes:

### **Domestic**

Priority<sup>™</sup>
Xpresspost<sup>™</sup> Certified
Xpresspost<sup>™</sup> Banking
Expedited Parcel<sup>™</sup>
Regular Parcel<sup>™</sup>
Library Materials
Day Old Chicks

#### **USA/International**

Priority<sup>TM</sup> Worldwide

Xpresspost<sup>TM</sup> – USA and International

Expedited Parcel<sup>TM</sup> – USA

International Air & Surface Parcel

Small Packet<sup>TM</sup> – USA & International

Tracked Packet<sup>TM</sup> – USA & International

## Average price increase

## **Domestic**

Prices for Domestic Parcel Services will increase by an overall average of 4% for most customers depending on individual shipping profiles which is consistent with the 2019 increase.

## **USA/International**

Prices for USA/International Parcel Services, depending on individual shipping profiles, will see an average increase of 2% for most customers.

## **Ancillary Fees**

The Out-of-spec surcharge for items that exceed maximum size or weight specifications will increase to \$125.

This change applies to Domestic and USA/International (excluding Priority Worldwide and Packets) when the item's actual weight is greater than 30 kg, and/or one side is greater than 2 m and/or Length + Girth is greater than 3 m.

The latest Parcel Services Customer Guide is always available at canadapost.ca/parcelservices.